# Straight from the US Warehouse Worker

Newcastle sponsored a recent study in April 2024 that surveyed 277 warehouse workers throughout the US.

## **Survey Highlights**



22.5% of warehouse workers indicate that the overall physical demands of the job are the greatest source of fatigue, closely followed by long hours (21%).

Combined, nearly half of all warehouse workers find the physicality of their job and long/strenuous workdays to be the greatest source of employee fatigue.



#### **Job Satisfaction Factors**



A majority of the workers, 33%, believe that fair and competitive pay is the greatest contributor to job satisfaction. Amidst a labor shortage in warehouses and increasing eCommerce demand, workers are not concerned about losing their jobs but are more concerned about the pay and benefits.

### **Concerns Over Equipment**

Approximately 10% of respondents reported a lack of adequate tools to complete their tasks efficiently, potentially extending to nearly 200,000 warehouse workers facing similar challenges.

What is lacking?



Safety equipment and other measures throughout the warehouse

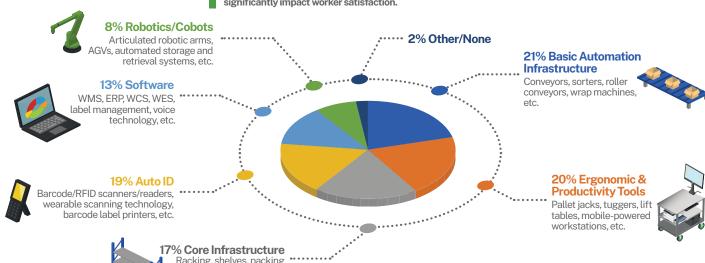


**Outdated equipment** needs upgrades, slow operations, automated processes



#### **Technology and Ergonomics**

20% of respondents expressed that ergonomic and productivity tools (like mobile-powered workstations and wearable barcode scanners) make their jobs more enjoyable, suggesting that small technological enhancements can significantly impact worker satisfaction.







Racking, shelves, packing

stations, mezzanines, forklifts, etc.

