

Straight from the US Warehouse Worker

Newcastle sponsored a recent study in April 2024 that surveyed 277 warehouse workers throughout the US.

Survey Highlights

Employee Fatigue



44%
Claim physical demands of the job are the greatest source of fatigue

22.5% of warehouse workers indicate that the overall physical demands of the job are the greatest source of fatigue, closely followed by long hours (21%).

Combined, nearly half of all warehouse workers find the physicality of their job and long/strenuous workdays to be the greatest source of employee fatigue.

Job Satisfaction Factors



A majority of the workers, 33%, believe that fair and competitive pay is the greatest contributor to job satisfaction. Amidst a labor shortage in warehouses and increasing eCommerce demand, workers are not concerned about losing their jobs but are more concerned about the pay and benefits.

Concerns Over Equipment

Approximately 10% of respondents reported a lack of adequate tools to complete their tasks efficiently, potentially extending to nearly 200,000 warehouse workers facing similar challenges.

What is lacking?

Safety equipment and other measures throughout the warehouse

Outdated equipment needs upgrades, slow operations, automated processes

Cooling/heating systems in the warehouse

Technology and Ergonomics

20% of respondents expressed that ergonomic and productivity tools (like mobile-powered workstations and wearable barcode scanners) make their jobs more enjoyable, suggesting that small technological enhancements can significantly impact worker satisfaction.

